

Accessibility statement

Accessibility of the platform

The company LEANPAY LIMITED UK, 9th Floor 107 Cheapside, London, EC2V 6DN, undertakes to make its website www.leanpay.com accessible in accordance with Equality Act 2010. We are committed to ensuring that our content is accessible to all users.

Accessibility was evaluated through an internal self-assessment.

Accessibility status

The Leanpay website is partially compliant with the requirements of the Equality Act 2010. We monitor and upgrade all solutions on an ongoing basis. Below are the limitations and the reasons for them.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts using browser or device settings,
- zoom in without the text spilling off the screen,
- navigate most of the website using a keyboard or speech recognition software,
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).

Content that is not accessible

Despite our efforts to achieve the highest possible level of accessibility, we find that certain content on the website is not yet fully compliant with Equality Act 2010 and WCAG 2.1 (AA). Below we provide a summary of the shortcomings and an explanation of the reasons for them.

Web page

The leanpay.com website is currently undergoing accessibility adjustments. A new version, more aligned with accessibility requirements, is expected to be available by the end of August 2025. In the meantime, we are gradually implementing improvements on the existing version. At the time of the self-assessment, the following shortcomings remain on the current website:

- Some items do not provide quick access to the main content or logical keyboard navigation.
- Colour contrast, text magnification, and responsiveness are not always adequate on different devices.

- Visual elements (e.g. images, logos) often do not have adequate alternative descriptions.
- Links, buttons, and interactive parts are not always meaningfully named or correctly detected by assistive technology.
- The structure of titles and content language tags aren't always consistent.
- Dynamic content can't always be stopped or detected correctly by screen readers.
- Forms do not report errors in an accessible way.

Preparation of the Accessibility Statement

This statement was prepared on June 26 2025, based on self-assessment.

Feedback and contact

We welcome your feedback on accessibility. If you run into problems or have suggestions for improvements, please let us know in one of the following ways:

Address: LEANPAY LIMITED UK, 9th Floor 107 Cheapside, London, EC2V 6DN

E-mail: contact@leanpay.com

Supervision of the implementation of the legal requirements

Supervision over the implementation of the provisions of the Equality Act 2010 is carried out by The Equality and Human Rights Commission (EHRC). If you're not happy with how we respond to your complaint, contact:

Equality Advisory and Support Service (EASS).

FREEPOST EASS HELPLINE FPN6521

Phone: 0808 800 0082

Website: <https://www.equalityadvisoryservice.com/>