

SignDex vs. DocuSign

Digital signing for your business. Your storage. Your signing identity. Your workflow.

Every signer gets a certificate-based digital signature as standard with SignDex. Organisations can request built-in e-KYC identity checks for standard signing as well as Trusted ID signing. Combine this with company-owned file storage, flexible workflows and lower-cost team plans built around your business needs.

HOW THEY DIFFER

More control over storage and signing choices

SignDex includes a certificate-based digital signature for every signer by default. DocuSign's standard eSignature workflows use a platform tamper-evident seal and signing records; individual certificate-based digital signatures are available through its separate digital-signature offerings.

SignDex: individual digital signatures as standard

Built around your signing requirements

Get certificate-based signing for every signer as standard, with built-in e-KYC checks available and the flexibility to connect supported company-owned file storage.

- Certificate-based digital signature for every signer, included by default
- Sequential, parallel and quorum signing for different business decisions
- Bring Your Own Storage for greater control over document storage
- Guest signing for external recipients of standard SignDex ID requests
- Built-in e-KYC checks available for standard and Trusted ID signing
- Envelope activity and Certificate of Completion for clear signing records
- Lower-cost team plans, with published monthly pricing from MYR 49

DocuSign: an established global signing ecosystem

Broad capabilities across markets

DocuSign offers signing workflows, identity-verification services and third-party certificate-provider options. Check the specific plan and configuration against your requirements.

- Standard eSignature workflows use a platform tamper-evident seal and audit records
- Individual certificate-based signatures available through digital-signature offerings
- Configurable signing workflows; confirm the required quorum arrangement
- Multiple documents per envelope, subject to applicable limits
- Identity-verification coverage depends on the selected service and country
- Published storage regions include the US, Canada, Europe, Australia and Japan
- Audit trail and Certificate of Completion available

Compare the requirements that matter to your business

Compare what is included by default, identity checks, storage control and the cost of your team's signing requirements.

Requirement	SignDex	Docusign
Certificate-provider choice Use a certificate provider that fits your business requirements.	SignDex ID and supported Trusted ID providers	Multiple certificate providers; availability varies
Individual certificate-based signatures Each signer applies a digital signature using their own signing certificate.	Included for every signer by default	Platform seal in standard eSignature; individual certificates through digital-signature options
Sequential signing Route documents from one participant to the next.	Supported	Supported
Parallel signing Allow participants to sign without waiting for one another.	Supported	Supported
Quorum signing Complete signing when the required number of signatures is reached.	Supported	Confirm required setup
Multiple documents per request Keep related documents together in one envelope.	Up to 5 PDFs	Supported; limits vary
External guest signing Let external recipients sign standard requests without creating an account.	Standard SignDex ID	Available; setup varies
Built-in e-KYC identity checks Request identity checks for standard signing or use them for Trusted ID signing.	Available for standard signing; required for Trusted ID	Identity-verification services available; access varies
Bring Your Own Storage Let organisation admins configure company-owned cloud file storage.	Admin-configurable cloud storage, such as Azure Blob Storage and Amazon S3	Regional hosting and external archiving; confirm equivalent setup
Team pricing Compare subscription cost, included users, sending allowances and add-ons.	From MYR 49/month: up to 5 users and 100 envelopes/month	Standard and Business Pro priced per user; allowances and add-ons vary
Clear signing records Keep an audit trail and Certificate of Completion.	Available	Available
Document change detection Use digital signatures to identify subsequent changes.	Certificate-based signatures	Digital-signature offerings

Last reviewed: 6 October 2026. Availability depends on plan, supported provider and storage configuration. SignDex Starter: MYR 49/month on monthly billing, up to 5 users and 100 envelopes/month. Trusted CA and e-KYC charges depend on plan and usage. Docusign's standard eSignature and individual digital-signature options are different configurations. Compare the same users, volume, billing term, currency and add-ons when assessing total cost. Sources: [Digital signatures](#) · [Identity verification](#) · [Data residency](#) · [External archiving](#) · [Signing groups](#) · [Platform seal](#) · [SignDex pricing](#) · [Docusign pricing](#)

WHY CHOOSE SIGNDEX?

Individual signatures. Identity checks. Better value.

Choose SignDex for individual certificate-based signatures as standard, built-in e-KYC availability and lower-cost team plans—with storage control and flexible signing workflows.

Your documents, your storage Organisation admins can configure company-owned cloud file storage, such as Azure Blob Storage, Amazon S3 or other cloud file-storage services, to align document storage with company requirements.	A certificate-based signature for every signer Each signer applies an individual certificate-based digital signature by default. Organisations can request built-in e-KYC checks for standard signing too; verification is required for Trusted ID signing.	Lower-cost signing for your team Monthly plans start at MYR 49 for up to 5 users and 100 envelopes per month. Choose sequential, parallel or quorum signing to fit your team's decisions.
---	---	---

What this means for your team

Legal Review the certificate provider, signer verification and signing records against the requirements of each agreement.	Contracts and procurement Keep related PDFs together and route signing tasks to employees, partners and customers.
Compliance and risk Use verified Trusted ID signing where required and retain envelope activity and completion records.	Operations and IT Organisation admins can configure company-owned cloud file storage and align document storage with company IT policies.

KEY TERMS

Digital signing, in plain English

SignDex ID	SignDex's standard certificate-based signing option. External recipients can sign standard requests as guests.
Trusted ID	A signing option using a supported trusted certificate provider, requiring registration and identity verification.
Bring Your Own Storage	A feature that lets organisation admins configure company-owned cloud file storage, such as Azure Blob Storage, Amazon S3 or other cloud file-storage services.
Identity verification	Built-in e-KYC checks verify a person's identity. Organisations can request them for standard signing; they are required for Trusted ID signing. Charges depend on plan and usage.
Quorum signing	Signing completes when the required number of participants has signed.
Envelope	One signing request containing documents, participants and workflow settings.
Certificate of Completion	A completion record documenting the signing process for an envelope.
Tamper-evident	Document changes after signing can be detected when digital signatures are validated.

Certificate-based by default. Built-in identity checks. Affordable plans.

SignDex combines individual certificate-based signing, available e-KYC identity checks and company-owned storage with affordable team plans. Our aim is to bring local and international certificate providers together to fit different business needs.

Every signer gets a certificate-based signature by default	3 workflow types: sequential, parallel and quorum	5 PDFs maximum in one envelope	BYOS company-owned file storage
--	--	---	---

See how SignDex fits your signing workflow

See individual certificate-based signatures, built-in e-KYC checks and company-owned file storage in action. Ask the SignDex team to compare plans against your signing volume and budget.